

THE BROOKS/SUMMIT BROADBAND CABLE TV AND INTERNET SERVICE

CONTRACT ANNOUNCEMENT

The Brooks TV/Internet Committee is pleased to inform you that on August 26, Spring Run and Copperleaf executed a contract with Summit Broadband to provide Bulk TV and Internet Services to all Copperleaf and Spring Run residences and to provide additional TV, Internet and Telephone Services on an “a la carte” basis. These services will be installed during the first quarter of 2015.

The Summit Contract runs for seven years and contains two five-year options to renew. Because Lighthouse Bay, Copperleaf, and Spring Run have entered into similar contracts with Summit, the monthly charge per Spring Run residence for the Bulk Services has been reduced to \$59.00 plus taxes, which results in a quarterly assessment of \$177.00 plus taxes (total \$190.77).

We have agreed with Summit to exclude the wireless router in the bulk package –our residents will have the choice of purchasing their own router or Summit’s a la carte available router.

Summit will provide a credit of \$100/household to be used by Dec. 31, 2015 on any a la carte service – including a router.

The Committee has scheduled the week of October 27 for the start of our sign-up process. Between now and that date, we will be sending you a series of emails that will detail all the various TV, Internet and Telephone options that Summit will provide including a state of the art DVR system that allows recordings to be viewed on TV’s, Tablets, and Smart phones.

We are very excited about this development and are looking forward to a successful implementation and to a rewarding, long-term, mutually beneficial relationship with Summit.

In the meantime, please do not contact Summit Broadband as they will not be prepared to respond to Brooks questions prior to the week of October 27 when the Brooks will have its own dedicated customer service team. Do not cancel any services from your current providers until Summit has installed your new TV/Internet services.

The subject of our next email will be television programming, including premium channels, upgrade packages and video-on-demand.