



Job Title: Ranger	Department: 206
FLSA Status: Hourly Non-Exempt	Salary Range: \$8.10 to \$15.00
Reports To: Assistant Golf Professional	Issue/Revision Date: August 10, 2017

Essential Function:

- The Ranger assists with directing the flow of traffic on the course, enforcing facility rules, assisting customers with course etiquette, alerting management to any golf course problems, promoting the facility and its events and assisting players with any on-course problems

Nature of Position:

- Will work under the supervision of the Assistant Golf Professional.
- Will work with other golf operations staff and will have interaction with Members of Spring Run Golf Club.
- Will have to work outside on a day to day basis.

Qualifications:

- Ability to lift and carry up to 50 pounds.
- Position requires knowledge of the game of golf.
- Must have excellent communication and customer service skills.
- Must have a valid drivers' license and be capable of driving a golf cart.

Success Characteristics and Requirements:

- Must have understanding of Spring Run Golf Club's Mission Statement and how it relates to multiple operations in the golf club business.
- Must have understanding of Golf Operations Mission Statement and how it relates to our multiple operations among departments.
- Must be customer service oriented and be able to provide superior customer service.
- Must maintain high visibility with the Membership.
- Must be in compliance with and actively support a Drug Free Workplace.
- Exhibit a "Can Do" attitude.

Necessary Personal Characteristics:

- Be a people person. Be courteous and personable with Members, employees, co-workers and vendors.
- Must have the desire and dedication to provide superior customer service.
- Be a proactive member of the team. Support goals, objectives and culture within the organization.
- Must be even tempered and work well under extreme pressure.
- Must be well received and accepted by the members, residents and fellow team members.
- Must be able to gain the cooperation and respect of staff members and peers.
- Proactively solve problems and anticipate the needs of the Membership and staff and react.
- Must be able to manage time and establish priorities. Be a self-starter.
- Possess honesty and integrity.
- Personal and social habits outside the job need to reflect the respect and responsibility of the position

Principle Activities:

- Check with the Golf Shop for any Special Instructions for the Day
- Make sure you have a working radio and a tee sheet
- Check ranger cart for all supplies for the day
- Make sure you get all cart numbers from the starter for the day
- Move around the Course in Reverse order Hole 18 back to Hole 1
- Make sure that Restrooms on the Course are adequately supplied
- Pick up any trash that you see

- Report in every 25-30 minutes, even if there is nothing to Report
- Assist the Outside Staff during shotgun events and when needed
- Assist in maintaining Golf Course condition by promoting use of divot repair sand, ball marks, and bunkers being raked.
- Enforcing facility rules and regulations
- Promote the facility programs, events, and image to the members of the facility at all times
- Implementing the Flag policy regarding the pace of play and notifying the Golf Shop before moving a group.
- Update the Tee sheet throughout the Day and notify the Golf Shop of any changes

EEO Category:

- Service Worker

Receipt / Acknowledgement

I have received a copy of my job description and have read or had it read to me. If I have any questions regarding this job description, I understand that it is my responsibility to ask my immediate supervisor or other member of management above them.

Date

Employee Signature

Employee Name Printed

To Supervisor: Following the employee's signature, forward to HR to be placed in employees personnel file